

City Council Agenda Items
and
Contracts, Leases or Agreements

4/17/2012

City Council Meeting Date
Agenda Items Only

Greg Tabor
Submitted By

Support Services
Division

Police
Department

Action Required:

Approve the requested price increases from the Police Department's authorized Quartermaster, Cruse Uniforms and Equipment, as specified in contract per Resolution Number 241-08.

Contingent on items purchased	\$ 98,588.00	Services and Charges
Cost of this request	Category / Project Budget	Program Category / Project Name
1010.2940.5302.00	\$ 26,686.74	Uniforms/Personal Equipment
Account Number	Funds Used to Date	Program / Project Category Name
Project Number	\$ 71,901.26	General
	Remaining Balance	Fund Name

Budgeted Item

Budget Adjustment Attached

Capt. K. Hat 3/30/2012 Previous Ordinance or Resolution # _____
Department Director Date

Original Contract Date: _____

J. Bluff 4/2/12 Original Contract Number: _____
City Attorney Date

Paul a. Bahr 7-2-2012
Finance and Internal Services Director Date

03-30-12 P04:23 RCVD
Received in City Clerk's Office
Kim G.

Don Ma 4-3-12
Chief of Staff Date

Received in Mayor's Office
ENTERED 4/2/12
PK

Frederick Jordan 4/3/12
Mayor Date

Comments:

CITY COUNCIL AGENDA MEMO

To: Mayor Lioneld Jordan and City Council Members

From: Greg Tabor, Chief of Police

Date: March 30, 2011

Subject: Approve the price increase per Resolution Number 241-08

PROPOSAL:

Cruse Uniform and Equipment has been the Fayetteville Police Department's Quartermaster supplier since December 2008 per Resolution Number 241-08. This is the first requested price increase since the execution of the original contract and only affects eight items on the current supply list of almost 100 various items. The listed items have had manufacturer price increases over the past two years that has caused this requested price adjustment. Attached, please see the requested price increases.

RECOMMENDATION:

Staff recommends approval of the attached price increases from the Police Department's authorized Quartermaster, Cruse Uniform and Equipment, as specified in contract per Resolution Number 241-08.

BUDGET IMPACT:

Minimal increase in expenses limited to the unknown number of items to be purchased on the attached price increase list.

RESOLUTION NO. _____

A RESOLUTION APPROVING A CONTRACT AMENDMENT WITH CRUSE UNIFORMS AND EQUIPMENT AS THE POLICE DEPARTMENT'S AUTHORIZED QUARTERMASTER TO APPROVE REQUESTED PRICE INCREASES

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF FAYETTEVILLE, ARKANSAS:

Section 1. That the City Council of the City of Fayetteville, Arkansas hereby approves a contract amendment with Cruse Uniforms and Equipment as the Police Department's authorized quartermaster to approve requested price increases.

PASSED and APPROVED this 17th day of April, 2012.

APPROVED:

ATTEST:

By: _____
LIONELD JORDAN, Mayor

By: _____
SONDRA E. SMITH, City Clerk/Treasurer

Cruse Uniforms and Equipment
1201 Barrow Road
Little Rock, AR 72205

Phone 501-223-2778
Fax 501-223-2424

Monday thru Friday
8:30 to 4:30 p.m.

March 26, 2012

Fayetteville Police Department
Captain Kenny Yates
100 A-Rock Street
Fayetteville, AR 72701

Dear Captain Yates,

Cruse Uniforms and Equipment, per terms of contract RFP 08-08, requests your consideration to a price increase on the contract items charted below. Since the contract began on December 16, 2008 we have not requested a price increase, but due to rising costs in manufacturing and numerous price increases by our manufacturers we respectfully ask for an increase on the following items and would appreciate your consideration of this increase to take effect, per terms of the contract, immediately after the increase is approved by your City Council.

Item	Current Price	New Price
6280-68321-81	\$71.83	\$89.79 STX BW finish 6280-68321-481
6280-68321-82	\$71.83	\$89.79 STX BW finish 6280-68321-482
6280-68321-131	\$71.83	\$89.79
6280-68321-132	\$71.83	\$89.79
8450	\$58.00	\$65.00
8460	\$53.00	\$57.00
8560	\$55.00	\$59.00
8565	\$58.50	\$68.00

Letters can be supplied by Safariland and Blauer, manufacturers of these items, attesting to their price increases over the past two years if you need us to supply them.

I look forward to your response, if you have any questions please feel free to contact me.

Sincerely,



Cindy Cruse
Corporate Secretary

Fayetteville Police Department

Authorized Uniforms and Equipment

Supplied by Cruse Uniforms & Equipment

AMMO MAGAZINE POUCHES		PRICE	CONTRACT
Safariland leather basketweave Magazine Pouch	Model #77-83-4HS	\$25.88	YES
Safariland Web Gear Magazine pouch	Model # 77-83-13PBL	\$25.88	YES
Detective Kydex Double Mag Case "Uncle Mike's"	5136-2	\$19.95	NO
BADGES			
Duty hat badge "OFFICER"	B568CO	\$25.00	YES
BATON & BATON HOLDERS			
Casco 21" black expandable baton w/foam grip			
Safariland basketweave Duty Expandable Baton Holder	Model #35-F21-4	\$19.93	YES
Bianchi Web Gear Expandable Baton Case	Model #18453	\$17.50	YES
BELTS			
Safariland basketweave leather duty belt	Model #94-XX-4	\$55.60	YES
Bianchi Web Gear Equipment belt	Model #17380 thru 17383 sizes SM-XL	\$36.50	YES
Safariland basketweave duty underbelt	Model #99-X-4	\$30.50	YES
Bianchi Web Gear Underbelt	Model #17706 thru 17709 sizes SM-XL	\$19.99	YES
BIKE UNIFORMS			
Blauer Streetgear Short Sleeve Dark Navy Knit Shirt	Model #8130	\$45.50	NO
Blauer Streetgear Long Sleeve Dark Navy Knit Shirt	Model #8140	\$54.00	NO
Blauer Dark Navy Stretch Trousers	Model #8822	\$76.00	NO
Blauer Bamboo Dark Navy Shorts	Model #8842	\$62.00	NO
COATS & SWEATERS			
Blauer dark navy blue winter jacket with gold "P" buttons	Model #6110	\$99.00	YES

Detective Wind Breaker Jacket	Dutyman		
Blauer Police V-Neck Fleece Lined Sweater	225-ND	\$85.00	NO
Blauer Bike Jacket	Model #4660-NV	\$119.00	NO
COLLAR & POCKET BRASS			
F.P.D. Collar Brass 1/2" gold lettering w/periods	A7325	\$11.95	YES
FTO Pocket Brass - Premier brand or equal style & design	Model #P2435	\$7.50	NO
ERT Pocket Brass - Blackinton brand or equal style & design	A10315	\$11.95	NO
K-9 Pocket Brass - Blackinton brand or equal style & design	A7418	\$11.95	NO
PFC Collar Brass - Premier brand or equal style & design	Model #P600	\$4.50	NO
CPL Collar Brass - Premier brand or equal style & design	Model #P614	\$4.50	NO
SGT Collar Brass - Premier brand or equal style & design	Model #P602	\$4.50	NO
LT Collar Brass - Blackinton brand or equal style & design	Model #P900	\$4.50	NO
Captain Collar Brass - Blackinton brand or equal style & design	Model #J63	\$5.50	NO
Deputy Chief Collar Brass - Blackinton brand or equal style	Model #4486G	\$5.50	NO
Chief Collar Brass - Blackinton brand or equal style & design	Model #J104	\$19.50	NO
EYE PROTECTION			
Edge Eyewear Safety Glasses (3 pr lens)			
FLASHLIGHTS & FLASHLIGHT HOLDERS			
Mag-Lite rechargeable flashlight	Model #RX3019	\$85.82	YES
Streamlight Stinger DS LED Flashlight	Model #75810	\$86.00	NO
Bianchi Web Gear Mag-Lite Ring	Model #23497	\$7.99	NO
Safariland basketweave leather flashlight ring	Model #730-4	\$6.91	YES
Safariland basketweave Duty Stinger flashlight Holder	Model #306-1-48	\$17.05	YES
Bianchi Web Gear Stinger Flashlight case	Model #19657	\$18.50	YES
FOOTWEAR			
Danner boots black	Model #42985	\$153.34	YES
Danner Boots Black (\$67.00 additional cost to officer)	Model #ACAIDA 21210	\$257.00	NO
Danner ERT boots OD green	Model #26010	\$162.00	NO
Shoes, Weinbrenner black	Model #8346027	\$75.50	YES
Shoes, Weinbrenner black high top	Model #8346246	\$94.50	YES
Magnum Stealth Force side zip waterproof men's boot	Model #5870	\$110.00	NO

Magnum Stealth Force side zip waterproof women's boot	Model #5114	\$119.00	NO
Pro Feet Sock (3 pkgs per year)	Model #204/3 black	\$9.95	NO
Under Armour Bike Shoe	Model #1201539-007	\$66.79	NO
GLOVES			
Hatch Gloves	Resistor #RFK300	\$28.41	NO
Hatch Dura Thin motor gloves - W/O Kevlar Lining	SG20P	\$21.95	NO
ERT Gloves - Operators Black Tactical	SOG-600	\$52.00	NO
Hatch Short Finger Bike Gloves	PC290	\$25.00	NO
Hatch Long Finger Bike Gloves	SGK100	\$29.00	NO
HANDCUFF CASES			
Safariland basketweave leather cuff case	Model #90-4HS	\$24.43	YES
Bianchi Web Gear Cuff case (Hinged Cuffs)	Model #23013 size 2	\$18.99	YES
Bianchi Web Gear Cuff case (Chained Cuffs)	Item #18190 Model #7300	\$18.99	NO
Detective Kydex Molded Cuff Case "Uncle Mike's"	5125-2	\$21.50	NO
HANDCUFFS			
Handcuffs - Smith & Wesson or Peerless		\$26.50	YES
HEADWEAR			
Ball Cap W/Patch	PRO1250A	\$7.50	YES
Bayly Inc. 8 point duty hat w/gold band & buttons			
Hat Rain Cover	P9000	\$3.95	YES
Wigwam Black Winter, Thermax Cap	F4478		
Protech Riot Helmet	TR1000		
HOLSTERS			
Safariland leather basketweave duty holster (right hand)	Model #6280-68321-481	\$89.79	YES
Safariland leather basketweave duty holster (left hand)	Model #6280-68321-482	\$89.79	YES
Safariland Web Gear Holster (right hand)	Model #6280-68321-131	\$89.79	YES
Safariland Web Gear Holster (left hand)	Model #6280-68321-132	\$89.79	YES
Safariland Kydex Det. Holster (right hand)	Model #6378-283-411	\$42.95	NO
Safariland Kydex Det. Holster (left hand)	Model #6378-283-412	\$42.95	NO
Blackhawk Serpa Off-Duty Holster	410500BK-R & 410500BK-L	\$43.50	NO
KEEPERS			
Safariland basketweave hidden snap leather keepers	Model #62-4HS	\$23.15	YES

Bianchi Web Gear Keepers (4)	Model #15635	\$11.50	YES
NAMEPLATES			
Name Plates 3/8" by 2.25" first initial & last name	black block style lettering	\$11.50	YES
PEPPER SPRAY HOLDERS			
Safariland basketweave Duty pepper spray holder	Model #38-4-4HS	\$19.29	YES
Bianchi Web Gear Pepper Spray case	Model #18205	\$18.55	YES
RAINGEAR			
Blauer Rain Gear jacket	Model #9691	\$243.00	YES
Blauer Rain Gear pants	Model #9134	\$107.90	YES
Blauer Rain Gear long coat	Model # 9690	\$262.00	YES
Blauer Motor Rain Jacket-Hi-Vis Yellow	26950	\$156.00	NO
Blauer Motor Rain Pant-Hi-Vis Yellow W/Stirrups & Suspenders	134-1	\$36.95	NO
SHIRTS			
Blauer Long sleeve shirt dark navy	Model #8450	\$65.00	YES
Blauer Short sleeve shirt dark navy	Model #8460	\$57.00	YES
Blauer Long Sleeve Super Shirt	Model # 8436-Navy	\$69.95	NO
Blauer Short Sleeve Super Shirt	Model #8446-Navy	\$61.56	NO
Under Armor Cold Gear Tactical Shirt (2 per year)	5512	\$40.00	NO
Under Armor Warm Gear Tactical Shirt (2 per year)	5039-	\$20.00	NO
BDU gray short sleeve T-shirt 90/10 blend	5180	\$9.95-\$15.95	YES
BDU gray long sleeve T-shirt 90/10 blend	5186	\$12.95-\$18.9	YES
ERT Olive Drab Short Sleeve Shirt			
ERT Olive Drab Long Sleeve Shirt			
Blauer Mock Neck Shirt (3 per year)	8110X black	\$25.00	NO
Blauer Crew Neck Shirt (3 per year)	8120X black	\$18.00	NO
TIE			
Blauer dark navy blue Necktie		\$5.95	YES
TROUSERS / BDU PANTS			
Blauer uniform trousers - 4 pocket dark navy	Model #8560	\$59.00	YES
Blauer uniform trousers - 6 pocket dark navy	Model #8565	\$68.00	YES
Propper navy blue BDU 6 pocket pant 65/35 blend	Model # F520138405	\$27.50	YES
ERT Olive Drab Pants	Propper Brand	\$29.50	NO

Blauer Long Under Wear (3 per year)	8115X black	\$21.00	NO
WHISTLE & CHAIN			
Whistle - gold	P4916	\$2.95	YES
Whistle Chain - gold	P4910	\$4.50	YES
Whistle Holder - gold	P4900	\$2.95	YES
MISCELLANEOUS ITEMS			
Lock Jock			
Tote Bag	PBG-081FPD	\$54.00	NO
ERT Knee Pads			
ERT Elbow Pads			
ERT-Tactical Eye Protection	Hatch-BOSS 6000 Series		
Holder, Ticket Book Type	10003	\$17.20	YES
Holder, Form & Clipboard	10017	\$23.17	YES
Traffic Vest, Yellow			
Patrol earpieces		\$44.99	YES
Safariland black portable Radio Holder	Model #762-XX-2	\$29.73	YES
Shirt Stay	Model #P10003	\$11.00	NO
Premier Waist Liner Shirt Stay	Model #P10013	\$10.50	NO

RESOLUTION NO. 241-08

A RESOLUTION ACCEPTING THE PROPOSAL FROM CRUSE UNIFORMS AND EQUIPMENT, INC. IN RESPONSE TO RFP 08-08 AND APPROVING A CONTRACT TO ACT AS THE AUTHORIZED QUARTERMASTER FOR THE UNIFORM AND EQUIPMENT NEEDS OF THE OFFICERS OF THE FAYETTEVILLE POLICE DEPARTMENT.

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF FAYETTEVILLE, ARKANSAS:

Section 1. That the City Council of the City of Fayetteville, Arkansas, hereby accepts the Proposal from Cruse Uniforms and Equipment, Inc. in response to RFP 08-08 and approves a Contract to act as the authorized quartermaster for the uniform and equipment needs of the officers of the Fayetteville Police Department. A copy of the Contract, marked Exhibit "A," is attached hereto and made a part hereof.

PASSED and APPROVED this 16th day of December, 2008.

APPROVED:

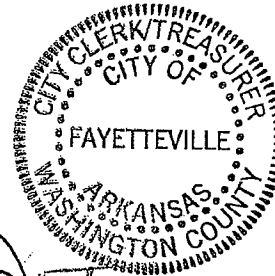
ATTEST:

By:


DAN COODY, Mayor

By:


SONDRA E. SMITH, City Clerk/Treasurer



City of Fayetteville
RFP 08-08, Police Uniforms, Equipment, & Quartermaster Services
Contract

This contract executed this 16th day of December, 2008, between the City of Fayetteville, Arkansas, and Cruse Uniforms & Equipment, Inc. In consideration of the mutual covenants contained herein, the parties agree as follows:

1. Cruse Uniforms & Equipment, Inc. at its own cost and expense shall furnish all labor, materials, supplies, machinery, equipment, tools, supervision, bonds, insurance, tax permits, and all other accessories and services necessary to complete items as presented in RFP 08-08 as stated in Cruse Uniforms & Equipment, Inc. bid proposal, and in accordance with specifications attached hereto and made a part hereof under RFP #08-08, all included herein as if spelled out word for word.
2. The City of Fayetteville shall pay Cruse Uniforms & Equipment, Inc. based on their proposal in an amount not to exceed purchases through reconciled statements. Payments will be made after approval and acceptance of work and submission of reconciled statement. Payments will be made within 30 days after receipt of statement and complete reconciliation by the Police Department.
3. The Contract documents which comprise the contract between the City of Fayetteville and Cruse Uniforms & Equipment, Inc. consist of this Contract and the following documents attached hereto, and made a part hereof:
 - A. Bid form identified as Request for Proposals, RFP 08-08 with the specifications and conditions typed thereon.
 - B. Cruse Uniforms & Equipment, Inc. submitted proposal.
 - C. The Notice to Prospective Bidders and the Bid Tabulation.
4. These Contract documents constitute the entire agreement between the City of Fayetteville and Cruse Uniforms & Equipment, Inc. and may be modified only by a duly executed written instrument signed by the City of Fayetteville and Cruse Uniforms & Equipment, Inc.
5. Cruse Uniforms & Equipment, Inc. shall not assign its duties under the terms of this agreement.
6. Cruse Uniforms & Equipment, Inc. agrees to hold the City of Fayetteville harmless and indemnify the City of Fayetteville, against any and all claims for property damage, personal injury or death, arising from Cruse Uniforms & Equipment, Inc. performance of this contract. This clause shall not in any form or manner be construed to waive that tort immunity set forth under Arkansas Law.
7. Cruse Uniforms & Equipment, Inc. shall furnish a certificate of insurance addressed to the City of Fayetteville, showing that he carries the following insurance which shall be maintained throughout the term of the Contract. Any work sublet, the contractor shall require the subcontractor similarly to provide worker's compensation insurance. In case any employee engaged in work on the project under this contract is not protected under Worker's Compensation Insurance, Cruse Uniforms & Equipment, Inc. shall provide and shall cause each Subcontractor to provide adequate employer's liability insurance for the protection of such of his employees as are not otherwise protected.

Workmen's Compensation	Statutory Amount
Comprehensive General & Automobile Insurance	

Bodily Injury Liability	\$500,000 for each person injured.
	\$1,000,000 for each accident.
Property Damage Liability	\$1,000,000 aggregate.

The premiums for all insurance and the bond required herein shall be paid by Cruse Uniforms & Equipment, Inc.

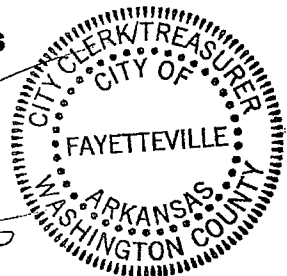
8. Cruse Uniforms & Equipment, Inc. to furnish proof of licensure as required by all local and state agencies.
9. This contract may be terminated by the City of Fayetteville or Cruse Uniforms & Equipment, Inc. with 10 days written notice. In the event of termination, claims for compensation owed the vendor by the City shall be limited to products purchased via pick up or delivery at the request of the City.
10. Freedom of Information Act: City of Fayetteville contracts and documents prepared while performing city contractual work are subject to the Arkansas Freedom of Information Act. If a Freedom of Information Act request is presented to the City of Fayetteville, the contractor will do everything possible to provide the documents in a prompt and timely manner as prescribed in the Arkansas Freedom of Information Act (A.C.A. 25-19-101 et. Seq.). Only legally authorized photo coping costs pursuant to the FOIA may be assessed for this compliance.
11. Changes in Scope or Price: Changes, modifications, or amendments in scope, price or fees to this contract shall not be allowed without a prior formal contract amendment approved by the Mayor and the City Council **in advance** of the change in scope, cost or fees.
12. The initial term this contract shall be for an initial period of one (1) year. The contract shall be automatically renewable by mutual consent, at mutually agreed upon terms, for four (4) additional years, for a total contract term of five (5) years.

WITNESS OUR HANDS THIS 16th DAY OF December, 2008.

CITY OF FAYETTEVILLE,
FAYETTEVILLE, ARKANSAS

Dan Coody
DAN COODY, Mayor

Attest: Sondra E. Smith
Sondra Smith, City Clerk

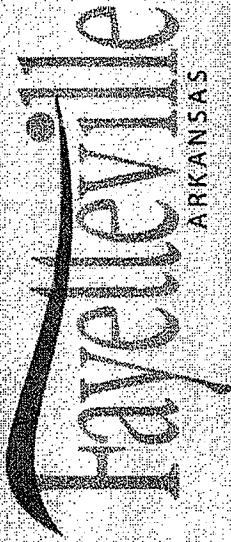


Cruse Uniforms and Equipment, Inc.
VENDOR

BY John Cruse PRESIDENT
NAME AND TITLE

ATTEST: COMPANY SECRETARY

Cindy Cruse
1201 Barrow Rd Little Rock, AR 72205
BUSINESS ADDRESS



City of Fayetteville, Arkansas
Purchasing Division - Room 306
113 W. Mountain
Fayetteville, AR 72701
Phone: (479) 575-8220

RFP (REQUEST FOR PROPOSAL)

REQUEST FOR PROPOSAL: RFP 08-08, Police Uniforms, Equipment, & Quartermaster Services
DEADLINE: Friday, November 14, 2008 at 2:00 PM, Central Standard Time
DELIVERY LOCATION: Room 306 - 113 W. Mountain, Fayetteville, AR 72701
PURCHASING AGENT: Andrea Foren, CPPB, aforen@ci.fayetteville.ar.us 479.575.8220
DATE OF ISSUE AND ADVERTISEMENT: Wednesday, October 29, 2008

REQUEST FOR PROPOSAL
RFP 08-08, Police Uniforms, Equipment, Quartermaster Services

No late proposals will be accepted. RFP's shall be submitted in sealed envelopes labeled "RFP 08-08, Police Uniforms, Equipment, & Quartermaster Services" with the name and address of the Proposer.

RFP's shall be submitted in accordance with the attached City of Fayetteville specifications and RFP documents attached hereto. Each Proposer is required to fill in every blank and shall supply all information requested; failure to do so may be used as basis of rejection.

The undersigned hereby offers to furnish & deliver the articles or services as specified, at the prices & terms stated herein, and in strict accordance with the specifications and general conditions of bidding, all of which are made a part of this offer. This offer is not subject to withdrawal unless upon mutual written agreement by the Proposer/Bidder and City Purchasing Manager.

Name of Firm: Cruse Uniforms and Equipment, Inc.
Contact Person: Cindy Cruse Title: Store Manager
E-Mail: Cindy@Cruseuniforms.com Phone: 479-756-8182
Business Address: Dark Center Place Suite 171
City: Springdale State: AR Zip: 72764
Signature: Cindy Cruse Date: 11-7-08

CRUSE UNIFORMS AND EQUIPMENT
Ozark Center Place, Suite 171
Springdale, AR 72764
479-756-8182

Call us first for all your Public Safety Uniform and Equipment Needs!

Technical Bid Proposal for RFP 08-08, Police Uniforms, Equipment, Quartermaster Services

Cruse Uniforms and Equipment, Inc. established in April 2000, employees 18 people, several of which have over 14 years experience in the Public Safety Retail Market. We provide Police Uniforms and Equipment statewide, with two locations in Arkansas, one located in Springdale Arkansas and the other in Little Rock, Arkansas. We currently supply uniforms and equipment to over 700 Public Safety Offices throughout the State.

- A. Cruse Uniforms and Equipment is the authorized distributor in Arkansas for Blauer Uniforms, Safariland gear, Propper, Bianchi, Damascus Glove, Weinbrenner, Danner, Streamlight, Saunders, and Blackinton listed on attachment A. This allows us to maintain volume pricing discounts with the listed manufacturers, which in turn keeps costs down to our customers. To be cost effective we have on site seamstresses who hem, attach patches, and do alterations. All items bid are below retail, see attachment A.
- B. Cruse Uniforms and Equipment would directly assign two people to handle the ordering and servicing of your account along with a team of 6 backup support personnel. Stephanie Dotts, Store Manager of the Springdale location, with over 6 years experience would be your direct contact, Roxianne Carter with 14 years experience would be responsible for all sewing needs. The rest of the personnel have over 43 years of combined experience dealing with the Allowance System and Quartermaster Services.

CRUSE UNIFORMS AND EQUIPMENT
Ozark Center Place, Suite 171
Springdale, AR 72764
479-756-8182

Call us first for all your Public Safety Uniform and Equipment Needs!

C. Cruse Uniforms and Equipment is located in Washington County for on site measuring and fitting of uniforms. We currently have in place a custom software system that allows us to maintain and track a customers allowance and is designed to track dollars spent, limit items to those the officer is authorized to purchase, and detail your purchase history. A usage report can be generated upon request. We require a valid ID for all new and existing members of the Police department be presented before any purchase from their allowance account is allowed. An invoice is generated at time of delivery and a receipt is given to the employee to take to the quartermaster as proof of delivery.

D. Below are three of our accounts currently using our allowance system:

1. North Little Rock Police Department

Captain Montgomery
200 W. Pershing Blvd.
North Little Rock, AR 72114
501-758-1234

2. North Little Rock Fire Department

Chief McCall
723 Maple Street
North Little Rock, AR 72114
501-340-5377

3. Springdale Police Department

Ron Hritz
201 North Spring Street
Springdale, AR 72764
479-750-8575

E. Delivery terms of 30 days for items requiring alterations. Items in stock are available for immediate delivery. If items requiring alterations are needed before the specified delivery terms of 30 days due to emergencies such as replacement of a uniform torn on duty or a new hire uniform purchase, arrangements can be made to satisfy those requests. New hires take precedent over all in house orders. Payment terms are net 30 days, invoices are mailed weekly and statements are mailed monthly.

